## FALLBROOK UNION ELEMENTARY SCHOOL DISTRICT

## **BOARD POLICY**

#### **CLASSIFIED PERSONNEL**

JD 4200.1

### PERSONNEL SERVICES TECHNICIAN

#### DEFINITION

Under general supervision, to monitor the automated Substitute Employee Management System (SEMS); respond to questions regarding SEMS and substituting opportunities within the District; assure proper classroom and employee coverage; prepare and process materials for substitute employees for the school district; and to do related work as required.

#### **RESPONSIBLE TO**

Assistant Superintendent, Employer-Employee Relations

#### DUTIES

- 1. Check SEMS for employees who are absent and assure proper substitute coverage; generate inquiry report to determine available substitutes; call substitutes for coverage.
- 2. Notifies schools of absences of employees and substitute service arrangements that have been made.
- 3. May at times call and secure substitutes for employees on long-term leaves, emergency leaves or long-term illnesses.
- 4. Register data on SEMS; orient new substitutes on usage of system; submit updated lists of new or inactive substitutes.
- 5. Respond to employee questions regarding the SEMS system; respond to questions from the public regarding substitute credentials, TB Tests, Fingerprinting, and testing.
- 6. Enter and process payroll data for new substitutes into District Payroll system.
- 7. Assist applicants with completing the application packet, as needed. Maintain substitute application files; and all materials as required for employment.
- 8. Maintain and process current database information, documents and materials for certificated and classified substitutes. Input grade level or classifications and location information or changes for employees and disseminate information.
- 9. Generates various daily and monthly records and may provide additional reports as requested.

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- 10. Performs assigned clerical tasks, such as, filing, typing, and preparing forms.
- 11. Operates office equipment and central telephone system.
- 12. Update substitute handbooks for classified and certificated substitutes.
- 13. Receives and greets office callers and refers them to proper persons and/or offices.
- 14. Maintains inventory of office supplies for the purpose of ensuring availability of required items.
- 15. May provide additional support for the purpose of hiring certificated and classified employees.
- 16. Performs other duties as assigned.

#### **QUALIFICATION GUIDE**

#### Knowledge of:

- 1. Operation of a computer and assigned software and databases including an automated Substitute Employee Management System (SEMS).
- 2. Interpersonal skills including: tact, patience, and courtesy.
- 3. Oral and written communication skills.
- 4. Record-keeping techniques.
- 5. Modern office practices, procedures, and equipment.
- 6. Correct English usage, grammar, spelling, and punctuation.
- 7. District policies, rules, and regulations related to substitute service.

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## PERSONNEL SERVICES TECHNICIAN

#### Ability to:

- 1. Monitor the automated Substitute Employee Management System (SEMS).
- 2. Respond to questions regarding SEMS and substitute employment opportunities.
- 3. Operate a computer and other office equipment.
- 4. Establish and maintain effective and cooperative working relationships with others.
- 5. Plan and organize tasks.
- 6. Meet schedules and time lines.
- 7. Communicate effectively both orally and in writing.
- 8. Maintain files and records and prepare reports.
- 9. Make oral presentations regarding SEMS to employee groups.
- 10. Perform clerical work independently.
- 11. Work efficiently with frequent interruption.
- 12. May be assigned to work flexible hours, on an on-call basis.

#### TRAINING AND EXPERIENCE

One year of experience in general clerical work; high school diploma or equivalent to the completion of the twelfth grade; or any combination of training and experience that could likely provide the desired knowledge and abilities.

#### LICENSE

Some positions may require a valid California Driver's License and the ability to qualify for District Vehicle Insurance coverage.

Job Description Adopted: